

GUARANTEE FORM

ORDER NUMBER	
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CUSTOMER DETAILS:

NAME AND SURNAME	
ADDRESS	
PHONE NR.	
E-MAIL	

WHAT ARE YOU RETURNING?

PRODUCT	
SIZE	
DESCRIPTION OF THE DEFECT	

HOW TO RETURN PRODUCTS?

1. Print and fill in this form
2. Wrap the defective product to the package and add this form
3. Send the complete package to our address: METALSHOP.CZ, s.r.o., Bystřice 174, 73995 Bystřice, The Czech Republic, EU

The exchanged or repaired products will be sent through the same carrier as in the original order, if not required by a customer differently. We inform about the state of the complaint as soon as possible, at the latest within 30 days after submitting the claim.

Date and signature